

Back Pillow and Throw Pillow Warranty:

All Back Pillows and Throw Pillows will soften and flatten with normal use and will conform to the user's shape. This shall be considered normal wear and shall not be considered a loss of shape or a material manufacturing defect. Product requires fluffing to maintain original shape, look, and quality. If components do not perform as expected under "normal conditions" for a period of 12 months from the date of original purchase these items will be repaired or replaced at No Charge, once Overnight Sofa's staff has determined liability. Overnight Sofa is unable to provide a warranty on the following constructions; All feather and down, items.

DayDreamZzz Cushion Warranty:

5-Year Limited Warranty on Cushions. Cushion warranty must contain foam or spring components, not all down cushions. All cushion warranty claims are covered under the Back-Pillow warranty as stated above. Warranty only applies to current constructions.

Claim Procedure set forth in these Limited Warranties are as follows; Photo of Overnight Sofa's label that will provide details of item i.e. Original Delivery Date, Item Number, Style, and Constructions. Customer's Complaint in detail and Date of Purchase is required in order to qualify for no charge replacement.